Microkerf
Laser Cutting, Drilling and Welding

Microkerf Ltd Management System

QUALITY POLICY STATEMENT

This quality policy applies to all contracts undertaken by Microkerf Ltd. It is the policy of the company to control the quality of its products and services by recognised standards. Work is carried out to match or exceed customer specifications in terms of product quality and timeliness of delivery.

This quality policy is based on ISO 9001 and provides for the maintenance of quality standards and the provision of inspection and verification of product at all stages to ensure that customer requirements are met. Where a stipulated customer requirement the company are also committed to supply goods in compliance with BS EN 1090.

The company's objectives for quality include continuous improvement of its management system and the following specific areas:
- Response to enquiries and tenders
- Reduce the level of corrective actions and customer returns
- Adherence to agreed delivery promises

The company's executive team is responsible for the periodic review of this quality policy and its documented management system to ensure that it continues to reflect the company's organisational goals and the changing requirements of its customers.

The policy is implemented through a series of management system documents, supported by an internal training and briefing programme which ensures that all personnel are capable of implementing their responsibilities. Compliance with statutory requirements is implicit throughout the company's operations and forms an integral part of the management system.

The Managing Director, acting as the management representative is responsible for quality matters, and is responsible for ensuring that this quality policy is understood, implemented and maintained throughout the company.

Objectives
The management system objectives are as indicated in the above bullet points and performance against them is reviewed at least annually.

David Gattward
Managing Director, 14/04/2020